



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Borelli et al. )  
Serial No.: 09/992,379 ) Examiner:  
Filed: November 19, 2001 ) Art Unit:  
Title: System and Method For ) Atty Docket: 10547.20US2  
Providing Access To )  
Network Services )

SUBSTITUTE SHEET OF AMENDED SPECIFICATION

Assistant Commissioner for Patents  
Washington, D.C. 20231

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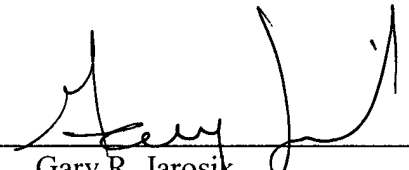
Dear Sir:

Please enter the attached page 1 as amended into the record of the subject application.

Respectfully submitted,

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Date: February 12, 2002

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# SYSTEM AND METHOD FOR PROVIDING ACCESS TO NETWORK SERVICES

## RELATED APPLICATION

5           This application claims the benefit of U.S. Provisional Patent Application Serial No. 60/335,364 filed on October 31, 2001 and entitled "System and Method For Provisioning Network Services" which is incorporated herein by reference in its entirety.

## BACKGROUND OF THE INVENTION

10           This invention relates generally to networking technologies and, more particularly, relates to a system and method for providing access to network services.

          High bandwidth access to the Internet is presently obtainable via digital subscriber line ("DSL") networks offered by local exchange carriers ("LECs") and hybrid fiber coax ("HFC") networks offered by major cable companies. While high bandwidth access is becoming more  
15   ubiquitous, customer demand for high bandwidth access still lags behind the demand for access provided by dial-up Internet service providers ("ISPs"). This lack of demand may be caused by the fact that the aforementioned high bandwidth access providers typically do not offer customers the same suite of services (e.g., email, web hosting and, most importantly, technical support to facilitate connectivity to the network) as do dial-up ISPs.

20           In an attempt to increase the demand for high bandwidth Internet access, DSL providers have partnered with ISPs whereby ISPs provide customers access to their suite of services. Current implementations are both DSL provider and ISP provider specific. However, the operational costs of maintaining the geometric growth in interfaces